

319 N. Graham Hopedale Rd.  
Burlington NC 27217



**Alamance County  
Department of Social Services**  
*Enhancing lives in our community...*

**ALAMANCE COUNTY DEPARTMENT OF  
SOCIAL SERVICES**  
319 North Graham Hopedale Road  
Suite C  
Burlington, North Carolina 27217

Adrian W. Daye  
Director

Social Services Board

Chair – Ms. Heidi Norwick  
Vice-Chair – Rev. Ronald L. Shive  
Commissioner Amy S. Galey  
Dr. Ernest Eason  
Ms. Edna Parker

Adult Services  
Adult Medicaid  
Blind Services  
Child Welfare  
Economic Services  
Work First

Receptionist  
(336) 570-6532

Adult Services Information  
(336) 513-4760

Economic Services Information  
(336) 229-2935

TDD (336) 570-6532

Abuse/Neglect Hotline  
Adults and Children  
336-229-2908 or 229-2909

After 5 pm  
229-3500 or 570-6777

Child Support  
336-570-6570

**AGENDA**

- I. Call to Order** Chair
- II. Public Comment** Chair
- III. Action Items (Requires Board Approval)** Chair  
**Consent Agenda from September Board**
  - a. Minutes
  - b. Case Transaction Report
  - c. Financial Report
  - d. Fraud Report
- IV. New Business**
  - A Day In the Life of DSS Adrian Daye
- V. Staff Report**
  - A. Fiscal**
  - B. Services**
    - a. Adult Services
    - i. Child Support Sherry Cooper
    - b. Children Services Adrian Daye
    - c. Economic Services Latawnya Hall
    - d. Family Justice Center
  - C. Operations**
    - a. Administrative Support/Personnel A. Cole/L. Jones/L. Wellons
    - b. Fraud/Performance Mgt. Jamie Hatfield/Candice Gobble
    - c. Information Technology Kelly Inman
- VI. Director's Report** Adrian Daye
- VII. Adjournment**

**Reminders**

**Upcoming Commissioner Meetings**

- November 4, 2019 @ 9am
- November 18, 2019 @ 7pm

**Next DSS Board meeting**

- November 26, 2019

**Attachments:**

- October Agenda
- September Minutes
- September Fraud Report/Expenditures/Revenues Reports
- September Statistical Report

**DSS BOARD MEETING  
October 22, 2019  
12:00 noon  
Human Services Building**