

319 N. Graham Hopedale Rd.
Burlington NC 27217



ALAMANCE COUNTY DEPARTMENT OF
SOCIAL SERVICES
319 North Graham Hopedale Road
Suite C
Burlington, North Carolina 27217

Adrian W. Daye
Director

Social Services Board

Chair – Ms. Heidi Norwick
Vice-Chair – Rev. Ronald L. Shive
Commissioner Pamela T. Thompson
Dr. Ernest Eason
Ms. Edna Parker

Adult Services
Adult Medicaid
Blind Services
Child Welfare
Economic Services
Work First

Receptionist
(336) 570-6532

Adult Services Information
(336) 513-4760

Economic Services Information
(336) 229-2935

TDD (336) 570-6532

Abuse/Neglect Hotline
Adults and Children
336-229-2908 or 229-2909

After 5 pm
229-3500 or 570-6777

Child Support
336-570-6570

AGENDA

- I. Call to Order Chair
- II. Public Comment Chair
- III. Action Items (Requires Board Approval) Chair
Consent Agenda from March Board
 - a. Minutes
 - b. Case Transaction Report
 - c. Financial Report
 - d. Fraud Report

- IV. New Business
 - Performance Measures Candice Gobble

- V. Staff Report
 - A. Fiscal Candice Gobble
 - B. Services Lynette Wellons
 - a. Adult Services LaPorscha McCullough
 - i. Child Support
 - b. Children Services Angela Cole/Ayoka Baldwin
 - c. Economic Services Jamie Hatfield/Danae Pickard
 - d. Family Justice Center Skye Sullivan
 - C. Operations Candice Gobble
 - a. Administrative Support/Personnel Bob Ring
 - b. Fraud/Performance Mgt. Candice Gobble
 - c. Information Technology Jason Cole

- VI. Director's Report Adrian W. Daye

VII. Adjournment

Reminders

Upcoming Commissioner Meetings –

- May 3, 2021 @ 9:30am
- May 17, 2021 @ 7:00pm

Next DSS Board meeting

- May 25, 2021

Attachments:

- April Agenda
- March Minutes
- March Fraud Report/Expenditures/Revenues Reports
- March Statistical Report

DSS BOARD MEETING
April 27, 2021
12:00 noon via zoom
Human Services Building