

319 N. Graham Hopedale Rd.  
Burlington NC 27217



**Alamance County  
Department of Social Services**  
*Enhancing lives in our community...*

**ALAMANCE COUNTY DEPARTMENT OF  
SOCIAL SERVICES**  
319 North Graham Hopedale Road  
Suite C  
Burlington, North Carolina 27217

**Adrian W. Daye**  
Director

Social Services Board

Chair – Ms. Heidi Norwick  
Vice-Chair – Rev. Ronald L. Shive  
Commissioner Amy S. Galey  
Dr. Ernest Eason  
Ms. Edna Parker

Adult Services  
Adult Medicaid  
Blind Services  
Child Welfare  
Economic Services  
Work First

Receptionist  
(336) 570-6532

Adult Services Information  
(336) 513-4760

Economic Services Information  
(336) 229-2935

TDD (336) 570-6532

Abuse/Neglect Hotline  
Adults and Children  
336-229-2908 or 229-2909

After 5 pm  
229-3500 or 570-6777

Child Support  
336-570-6570

**AGENDA**

- I. Call to Order** **Chair**
  - II. Public Comment** **Chair**
  - III. Action Items (Requires Board Approval)** **Chair**
    - Consent Agenda from September Board**
      - a. Minutes
      - b. Case Transaction Report
      - c. Financial Report
      - d. Fraud Report
  - IV. New Business**
  - V. Staff Report**
    - A. Fiscal**
    - B. Services**
      - a. **Adult Services**
        - i. **Child Support** Candice Gobble
      - b. **Children Services** Lynette Wellons
      - c. **Economic Services** Angela Cole/Ayoka Baldwin
      - d. **Family Justice Center** Jamie Hatfield
    - C. Operations** Skye Sullivan
      - a. **Administrative Support/Personnel** Candice Gobble
      - b. **Fraud/Performance Mgt.** Bob Ring
      - c. **Information Technology** Candice Gobble
- VI. Director's Report** **Adrian Daye**
- VII. Adjournment**

**Reminders**

**Upcoming Commissioner Meetings**

- **November 2, 2020 @ 9am**
- **November 16, 2020 @ 7pm**

**Next DSS Board meeting**

- **November 24, 2020**

**Attachments:**

- **September Agenda**
- **August Minutes**
- **August Fraud Report/Expenditures/Revenues Reports**
- **August Statistical Report**

**DSS BOARD MEETING**  
**October 27, 2020**  
**12:00 noon**  
**Virtual Meeting due to COVID-19**