



**ALAMANCE COUNTY DEPARTMENT OF  
SOCIAL SERVICES**  
319 North Graham Hopedale Road  
Suite C  
Burlington, North Carolina 27217

**Adrian W. Daye**  
Director

Social Services Board

Chair – Ms. Heidi Norwick

Vice-Chair – Ms. Edna Parker

Commissioner Pamela T. Thompson

Dr. Ernest Eason

Ms. Maria Hernandez

Adult Services  
Adult Medicaid  
Blind Services  
Child Welfare  
Economic Services  
Work First

Receptionist  
(336) 570-6532

Adult Services Information  
(336) 513-4760

Economic Services Information  
(336) 229-2935

TDD (336) 570-6532

Abuse/Neglect Hotline  
Adults and Children  
336-229-2908 or 229-2909

After 5 pm  
229-3500 or 570-6777

Child Support  
336-570-6570

**AGENDA**

**I. Call to Order** **Chair**

**II. Public Comment** **Chair**

**III. Action Items (Requires Board Approval)** **Chair**  
**Consent Agenda from October Board**

- a. Minutes
- b. Case Transaction Report
- c. Financial Report
- d. Fraud Report

**IV. New Business** Various Staff  
Training Program Services

**V. Staff Report**

- A. Fiscal**
- B. Services**
  - a. **Adult Services**
    - i. **Child Support**
      - Candice Gobble
      - Lynette Wellons
      - LaPorscha McCullough
    - Angela Cole/Ayoka Baldwin
    - J.Hatfield/D.Pickard/W.Roberts
  - b. **Children Services**
  - c. **Economic Services**
  - d. **Family Justice Center**
- C. Operations**
  - a. **Administrative Support/Personnel**
  - b. **Fraud/Performance Mgt.**
  - c. **Information Technology**

Skye Sullivan  
Candice Gobble  
Bob Ring  
Candice Gobble  
Jason Cole

**VI. Director's Report** Adrian W. Daye

**VII. Adjournment**

Reminders

**Upcoming Commissioner Meetings –**

- **December 6, 2021 @ 9:30am**
- **December 20, 2021 @ 7:00pm**

**Next DSS Board meeting**

- **January 25, 2022**

Attachments:

- **November Agenda**
- **October Minutes**
- **October Fraud Report/Expenditures/Revenues Reports**
- **October Statistical Report**

**DSS BOARD MEETING**  
**November 23, 2021**  
**12:00 noon**  
**Via Zoom**