



**ALAMANCE COUNTY DEPARTMENT OF  
SOCIAL SERVICES**  
319 North Graham Hopedale Road  
Suite C  
Burlington, North Carolina 27217

**Candice J. Gobble**  
Director

Social Services Board

Chair – Ms. Heidi Norwick

Timothy Britt

Commissioner Craig Turner

Dr. Ernest Eason

Tyronna Hooker

Adult Services  
Adult Medicaid  
Blind Services  
Child Welfare  
Economic Services  
Work First

Receptionist:

- (336) 570-6532

Adult Services Information:

- (336) 513-4760

Economic Services Information:

- (336) 229-2935

TDD:

- (336) 570-6532

Abuse/Neglect Hotline:

- Adults and Children  
336-229-2908 or 229-2909

- After 5pm:  
(336) 229-3500 or  
(336) 570-6777

Child Support:

- (336) 570-6570

**Human Service Building (DSS)  
319 N. Graham Hopedale Rd.  
Burlington NC 27217  
First Floor Professional Board Room**

**AGENDA**

- |  |                   |
|--|-------------------|
| <b>I. Call to Order</b>                            | Chair             |
| <b>II. Public Comment</b>                          | Chair             |
| <b>III. Action Items (Requires Board Approval)</b> | Chair             |
| Consent Agenda from July Board                     |                   |
| a. Minutes   |                   |
| b. Case Transaction Report                         |                   |
| c. Financial Report                                |                   |
| d. Fraud Report                                    |                   |
| <b>IV. New Business</b>                            |                   |
| Trauma Informed                                    | Mary Shaw         |
| <b>V. Staff Report</b>                             |                   |
| A. Budget/Fiscal                                   | Virginia Hunker   |
| B. Direct Services Reports                         | Program Staff     |
| C. Business Operations                             |                   |
| a. Personnel                                       | Robert Ring       |
| <b>VI. Director's Report</b>                       | Candice J. Gobble |
| <b>VII. Adjournment</b>                            |                   |

**Reminders:**

**Upcoming Commissioner Meetings –**

- September 5, 2023 at 9:30am (Tuesday due to Labor Day)
- September 18, 2023 at 6:30pm

**Next DSS Board meeting**

- September 26, 2023

**Attachments:**

- August Agenda
- July 2023 Minutes (closed session minutes)
- July Fraud Report/Expenditures/Revenues Reports
- July Statistical Report

**DSS BOARD MEETING  
August 22, 2023  
12:00 noon**