

# Inspections COVID-19 Interim Policy

## Effective March 30, 2020

Effective March 30 and continuing until further notice, Alamance County Inspections will use the following interim policy to protect customers, staff and the community from the spread of COVID-19.

The measures outlined below are for use during the COVID-19 emergency only; they will not be permanent. This policy may continue to be updated as the situation changes.

We are dedicated to serving our partners within the building industry even under these extraordinary circumstances. Our number one priority is the safety of our customers and staff during this time.

To that end, the following modifications are being made to field inspections policies, processes and workflows:

- While in-person inspections are being performed in occupied spaces, particularly in areas where it may be difficult to maintain 6 feet of social distancing, our team may request the area be **cleared of occupants and construction personnel** while the code official conducts the inspection. This will provide a safe environment for inspectors and customers with the proper separation as recommended by public health authorities.
- Residential HVAC changeout inspections within existing homes, duplexes, townhouses, apartment units, and condo units that are occupied will be performed via **Live Remote Inspections (LRI)**. LRIs, which are inspections using a “video chat” function on a smartphone or tablet with a contractor who is onsite, will reduce exposure to COVID-19.
- If the tech can meet the inspector on site and no entry into the house is required, (e.g. package units) we will accept pictures taken during the inspection for things like thermostats, CO detectors, circuit breakers, etc.
- Brad Barber will call you in the morning on the day of the inspection to make appropriate arrangements.
- If an LRI is **not feasible or cannot be completed**, an inspection will be re-scheduled for a later date.

This policy may be revised, as needed, as conditions on the ground and in the community evolve and as more information about the COVID 19 spread and risk becomes available.

Thank you for your patience during this difficult time.