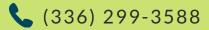


ALAMANCE COUNTY PUBLIC LIBRARIES

ANNUAL REPORT 2019

A YEAR OF GROWTH FISCAL YEAR 2018-2019



- alamancelibraries.org
- 342 S. Spring St.

Burlington, NC 27215

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Mission & Values

Alamance County Public Libraries provide learning opportunities for all members of our community to be successful in living a larger life by nurturing the heart and the mind.



EDUCATION

ACCESS



LITERACY

Reflection From Our Director

2018-2019 was a year of change for the Alamance County Public Libraries. Several long-serving staff members retired and the back to back hurricanes caused water damage to the South Annex Library building. Despite these challenges and setbacks, ACPL is proud to have continued to serve Alamance County citizens by providing learning opportunities for all members of the community to be successful in living a larger life by nurturing the heart and the mind.

One of the many retirements this year was that of Library Director M.J. Wilkerson, who served Alamance County for nine wonderful years. She was the inspiration behind the decision to provide a Mobile Library (bookmobile) service to the community. This goal will be realized in the summer of 2020. The Mobile Library will provide service to the communities in the Northern and Southern parts of the county, helping to ease the loss of the South Annex Library.

In 2018-2019 the library provided almost half a million visitors with services that included the use of computers and wireless Internet, answering questions and providing information, recommending and lending books, movies, and music, offering passes to attend museums and zoos, and other attractions, and being exposed to programs that enrich literacy and job career skills.

ACPL continued to partner with area organizations to offer educational opportunities. 2,031 library programs were offered this year, which were attended by 35,626 people. Free GED Classes continue to be a thriving partnership with Alamance Community College and the ACPL Connect program provides access to electronic resources and library materials to the Alamance-Burlington School System, The Burlington School, Hawbridge School, and new this year, Clover Garden School.

The Zoom Pass program is going strong with the addition of new attractions such as local theatrical productions from The Gallery Players and Alamance Children's Theatre, Red Oak Brewery Tours, and the return of the Children's Museum of Alamance County.

Continued support of the library through donations, interest, and participation in library programs and the use of the many services offered to Alamance County is greatly appreciated.

Susana Goldman

Director of Alamance County Public Libraries

May Memorial Library

Alamance County Public Libraries





The first public library serving Burlington was located in Broad Street High School in the early 1920s. By 1937, the public library had moved to temporary quarters in a storefront located on Main Street. In 1938, industrialist W.H. May, Sr. and his two sons donated \$15,000 towards the purchase of the old U.S. Post Office for use as a public library. This building was constructed in 1918 and stands at the corner of E. Davis and S. Spring Street.

May Memorial Library opened for business on June 2, 1938. At that time, only the main floor fronting on S. Spring St. was in use. In 1945, a Seth Thomas grandfather clock was donated to the library by Col. Eugene Holt, grandson of textile magnate E.M. Holt. It quickly became a much-beloved symbol of the library within the community. In 1955, the basement floor with an entrance on E. Davis Street was remodeled and opened to the public.

By the 1960s, Alamance and Chatham counties had signed a formal cooperation agreement to become the Central N.C. Regional Library with May Memorial Library as its headquarters. In 1981 a new library wing with approximately 4,600 square feet of additional space on the main floor was opened and the basement and second floor of the library were given over to staff work areas. In the late 1990s, local textile CEO Allen Gant, Jr. of Glen Raven, Inc. offered an adjacent building, the former Sears Department Store, to the City of Burlington to expand the public library. The original 1918 building and 1981 addition were linked as one wing with the 1950s Sears building as the other wing connected by a vaulted ceiling entryway and officially opened November 17, 2000.

Graham Public Library

Alamance County Public Libraries



Graham Public Library 211 S. Main St. Graham, NC (336) 570-6730



The opening of the Graham Public Library as an extension of the May Memorial Library was the highlight of library service in 1967 in Alamance County. Through a partnership with the City of Graham and the board of the May Memorial Library, the Graham Public Library opened in September 1967 in the Graham City Hall as a 3,000 square foot facility with more than 5,000 books. In 1969, the Stokes family was commemorated for the monetary gift made by the Stokes children in honor of Mr. and Mrs. William T. Stokes, which made the Graham Library possible.

In 1994, a two million dollar project was approved to construct, equip and furnish two new Graham facilities: the Graham Public Library and the Graham Police Department. Scheduled to be completed in 240 days, both buildings were placed south of the municipal building; the police department off of Maple Street and the library off of Main Street. The new 10,500 square foot library, which is more than three times the size of the original library, opened its doors on Monday, July 31, 1995.

Mebane Public Library

Alamance County Public Libraries



Mebane Public Library 101 S. First St. Mebane, NC (919) 563-6431



In 1935 the idea that started the Mebane Public Library began with a local literary club, the Reviewers. Through their efforts in recruiting support and funds, the small beginning of the Mebane Public Library was made possible by Mr. E. M. Yoder, Principal of the Mebane Public School in 1936. Members of the Reviewers Club served as library clerks in the small room in the school. The official Mebane Public Library opened in December 1936 in the Commerical & Farmer's Bank Building, situated at the corner of Clay and North Fourth Streets.

In the Fall of 1941, the building owners offered to sell the building to the City of Mebane for the permanent home of the library. Through the efforts of local civic club fundraising, the building was purchased without the use of any tax payer funds. In 1975, the library moved into a 5,000 square foot space in the back of the Mebane Town Hall.

By the late 1990s, the windowless space at the Mebane City Hall had become cramped and library use had outgrown the space. In the early 2000s the idea to refurbish a vacant mill building revitalized the community. Built in 1919 as Durham Hosiery and changing hands over the years to become Dixie Yarns in the 30s and R.L. Stowe Mills until 2001, the renovated space offered three times the capacity for the new Mebane Public Library and opened its doors on November 7, 2005.

North Park Library

Alamance County Public Libraries





The North Park Community Center was built by the City of Burlington in 1978 with funds from the federal Housing and Community Development Act. Initial partnering organizations operating part-time from the new facility included the Burlington Police Department's Crime Prevention Bureau, the Alamance-Caswell Area Mental Association, the Alamance County Health Department and the N.C. Central Regional Library.

On May 15, the North Park Library opened in a small room (approximately 300 square feet) of the community center and offered 'listening posts,' special programs, a story hour and a small collection of books and materials.

As popularity grew, a meeting room space was added to the library's availability, doubling the size to approximately 600 square feet. This allowed for more materials and the eventual addition of public computer space. In 2015, the City of Burlington began renovation projects in North Park. Early efforts provided new carpet and a reorganization of resources. Later efforts included a brand new entrance within the atrium of the community center.

658,841

ITEMS CIRCULATED

476,577

VISITORS

139,372

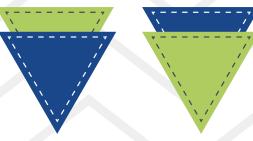
COMPUTER AND WI-FI USES

2,862

ZOOM PASSES CHECKED OUT

2,031

PROGRAMS OFFERED









Featured Classes

- Fitness Classes: Zumba, Yoga, Tai Chi
- NC Poet Laureate Jaki Shelton Green
- Soap Making Classes
- Hidden Science of Alamance County

Top Programs

- Harry Potter Escape Room
- Preschool Storytime
- Toddler Storytime
- LEGO® Club

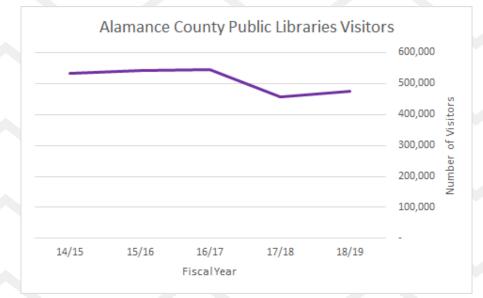


PUBLIC LIBRARY MAY MEMORIAL PUBLIC LIBRARY LIBRARY



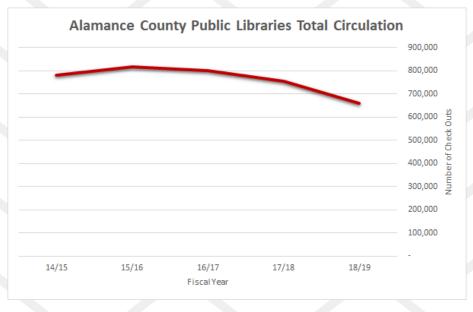


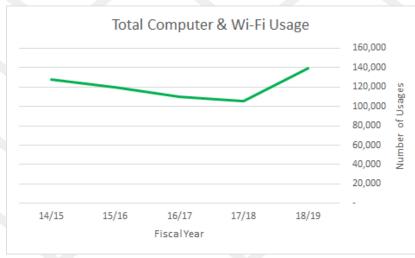
Alamance County Public Libraries



Total library visitors in FY 2014-2015 was 534,201. In FY 2018-2019, it was 476,577, a decrease of 11%. However, there was a 32% increase from FY 2017-2018, which reflects the hard work staff have been undergoing to increase library awareness in the community.

FY 2014-2015 total circulation was 782,256. In FY 2018-2019, it was 658,841 a decrease of 8.4%. The loss of our materials' budget has a visible impact on the circulation of materials.





FY 2014-2015 computer usage was 127,964 and has since risen to 139,038 in FY 2018-2019, an 8.6% increase. The ability to count the Wi-fi usage has significantly improved our ability to accurately track the use of computers and personal devices.

100,876

NUMBER OF ACTIVE LIBRARY CARDS

14,139

NEW LIBRARY CARDS ISSUED

214,832

ITEMS IN THE LIBRARY COLLECTION

84,151

ITEMS TRANSFERRED BETWEEN BRANCHES



1,315,299

TOTAL CATALOG VIEWS

86 AVAILABLE DATABASES

263,416 DATABASE USAGES

Alamance County Public Libraries offers four meeting rooms for public use.

One at the Mebane Public Library, one at the Graham Public Library and two

at the May Memorial Library.



Public Uses of Meeting Rooms

Total Attendance of Meeting Room Uses

281

2,992

Alamance County
Public Libraries



ENRICHMENT PROGRAMS

Every Child Ready to Read

An innovative program to encourage parents to participate in enrichment activities that create the building blocks for reading through the development of fundamental skills through: talking, singing, reading, writing, and playing.

What We Offer

Book Clubs for All Ages

Reading for 20 minutes a day exposes readers to 1.8 million words a year. ACPL offers eight adult book clubs and five children's book clubs to share the love of reading with others!

Educational Kits

Educational Resource Kits are theme related boxes that make learning fun and may contain books, DVDs, lesson plans, toys and other props designed to engage young children and encourage them to explore new things. They are great for parents, teachers, daycare workers, home schools, and other caregivers.



JOB RESOURCES

Making Opportunities a Reality



Citizenship

Alamance County
Public Libraries
partners with Orange
Literacy Council to
offer free citizenship
classes funded by the
United States
Citizenship and
Immigration Service
(USCIS).



NC LIVE

Gale Testing &
Education Reference
Center accessed
through NC LIVE offers
practice exams in a
wide variety of career
fields. Cypress
Resume helps create
resumes and develop
skills to prepare for job
interviews.



Application Basics

ACPL staff and technology assistants help patrons find information in their effort to search and apply for employment online.





EDUCATIONAL PROGRAMS

ASSISTING THE ALAMANCE COUNTY COMMUNITY

Technology Assistants

We provide assistance
through staff and
volunteers for
technology issues such
as personal device
questions, email,
computer basics,
Microsoft Office
software, resumes,
cover letters and more.



GED Classes

GED classes are
offered for students
who have not
completed their high
school education.
These classes are
offered to those who
need to improve
academic skills in order
to qualify for better
jobs.



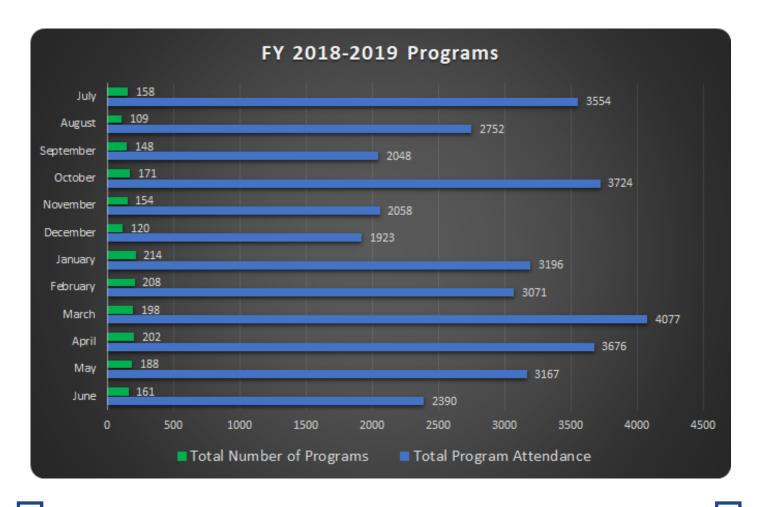
ACPL Connect

ACPL Connect
accounts provide
students with easily
accessible information
and educational
resources. Students no
longer need library
cards. Instead, they can
use their school ID
number to access
library services.



Program Statistics

Number of Programs		Attendance at Programs	
Adult programs	951	Adult attendance	10,573
Young Adult programs	116	Young Adult attendance	968
Children's programs	964	Children's attendance	24,085
Total Number of Programs	2,031	Total Attendance at Programs	35,626



Programs by Topic	
Agricultural Programs offered	9
Agricultural Program attendance	184
Job/Career Programs offered	162
Job/Career Program attendance	1,218
Technology Programs offered	61
Technology Program attendance	192



Passport Services

Passport Services is available at the May Memorial Library.

Fiscal Years	Passport Applications	PHONE CALLS/ Voice Mail	Passport Visitors for Inquiries	Passport Monthly <u>Totals</u>
Jul 18	126	301	72	499
Aug 18	125	243	74	442
Sept 18	65	149	49	263
Oct 18	133	289	92	514
Nov 18	84	169	59	312
Dec 18	85	159	57	301
Jan 19	150	352	80	582
Feb 19	162	300	82	544
Mar 19	177	336	85	598
Apr 19	182	330	98	610
May 19	145	299	94	538
Jun 19	140	275	104	519
Total Fiscal Year 07/19	1,574	3,202	946	5,722

Out of County Total Activity Customers	Out of County Applications
Assisted 37	21
50	27
34	15
49	25
23	10
43	22
80	40
71	32
78	43
89	48
81	40
59	30
(694)	353



Outreach Services



HOME-BOUND BOOKS



HOME-BOUND BOOKS is a program that delivers print materials on a monthly basis to patrons around Alamance County. It also offers a Books by Mail USPS service.





Outreach Patrons

Materials Delivered

treach Volunte

Outreach Volunteers

178

15,244

26 Volunteers 60 Visits Each Month 720 Yearly Total

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Outreach Services



MOBILE CAFÉ



Bringing the internet to remote locations in the county. Our locations have tables, chairs, and benches to work comfortably while connecting to our Wi-Fi.





Mobile Cafe Patrons

631



Wi-Fi Usages

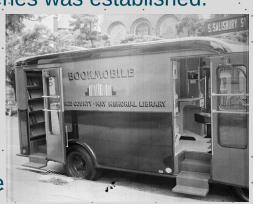
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Outreach Services

MOBILE LIBRARY

In 1938, a county bookmobile began it's service in Alamance. Carrying 400 books in a converted light delivery truck, a three week rotation of deliveries was established.

By 1951, a second vehicle increased capacity to 1,600 books and records, making deliveries to 83 stops every two weeks. The next thirty years of continuous bookmobile service continued to grow and thrive in Alamance County until the last vehicle couldn't be replaced in the late 70s/early 80s.





COMING IN 2020!



Funded By:

Library Services & Technology Act Grant
Impact Alamance Grant
Friends of the Alamance County Public Libraries
Various Trusts and Endowments to ACPL
Generous Donations from Alamance County Citizens

Partnerships &

Collaborations



Community Partners



Over 230
partnerships with the community including ABSS, ACC, Elon, and many more.



GED Classes
Citizenship Classes
ESL Classes
Fitness Classes
Crafting Classes
Enrichment Programs



ACPL Connect

Providing students with easily accessible information and educational resources.

Partnering with ABSS, The Burlington School, The Hawbridge School & Clover Garden School



Zoom Pass Program

Offering families access to hands-on educational and life skills opportunities at thirteen different organizations and museums, including new partnerships with local theater groups and parks.



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Thank you to all who have partnered with us this year!

The African American Cultural Arts and Feed the Streets, Inc.

History Center

Alamance Achieves

Alamance Arts

Alamance Burlington School System

Alamance County Beekeepers

Alamance Cares

Alamance Community College

Alamance County Health Department

Alamance Parks

Alamance Partnership for Children

Alamance Pride

Allie, William, Carmen, and King INC.

American Red Cross

ARMC

Atomic Comics

Books on Bikes

Bricks for Kids

Burlington Christian Academy

Burlington Parks & Recreation

Graham Parks & Recreation

YMCA Free Summer Time Playground

Champions Academy

City of Burlington

City of Graham

City of Mebane

Town of Elon

Steve Bydal, Filmmaker

Department of Environmental Quality

Lloyd Dosser, US Coast Guard

Auxiliary

Elon University Art Collections

Elon University Early Childhood

Education Dept.

Elon University LINKS Program

Jessica Embry

Mrs. Wardelia Enoch

The Exchange Club Family Center

Christian Academy

Gibsonville Public Library

Red Oak Brewery

Alamance Children's Theater

Kidzu Children's Museum

North Carolina Zoo

The Painted Grape

The Burlington School

Vocational Rehabilitation

Cane Creek Friends Meeting

Front St. Playschool

Game Over Comics

Haw River Assembly

Elaine Head and Buford (the dog)

Headstart

Home Depot

Impact Alamance

Kathleen Johns and Shaka (the dog)

Jessica Lea

Legal Aid of NC

Lowes Home Improvement- Mebane

Mayco Bigleow Community Center

Pat McDonald, Village at Brookwood

Danny McMasters

Mebanesville

Mebane Arts and Community Center

Carol Moore, Elon LDS Family History

Center

Nancy Slott

NC Department of Cultural Resources:

Archaeology Department

NC Science Festival

New Covenant Day Care

OE Enterprises

Orange Literacy

Piedmont Triad Regional Council

Graham Fireman Beau Russell

Elena Schoonmaker-Gates

Steam Junction

Studio One

Stormwater Smart

Teens Destined to Succeed, Inc.

Town of Elon Parks Department

Sandra Vanover

Doug Vassello

Lori Wilson

Women's Resource Center

You Can Vote

Durham Museum of Life & Science

Animal Park at the Conservator's

Young Musicians of Alamance

Hawbridge School

Children's Museum of Alamance County

North Carolina Transportation Museum

Scott Community Health Center

Fairview United Methodist Church

Rock Creek A.M.E. Church

The Gallery Players

Sylvan Heights Bird Park

Chamber of Commerce of

Alamance County

Burlington Downtown Corporation

Alamance Community Foundation

Piedmont Health

Jennifer Bunone

Kim Ragland

Holly Henderson Bourne

Bright Star

Judy Butler

Casey's Laugh and Learn

The Curly Fries

Wild Tails, LLC

Diane Faison

Graham Cinema

David Lucas

Morehead Planetarium

Diane Perry

Rags to Riches

Anggie Thompson

Mad Science

Burlington Beer Works

Smitty's

The Blend

Filament Coffee

Reed's Coffee Shop

Martinho's Bakery

Sheetz - Burlington

Jason Cox

S & S Auto Trim

Davis Street UMC Women's Club

Burlington Junior Woman's Club

Burlington Housing Authority

Sylvan Ruritan's Club

Mebane Women's Club

Mt. Hermon Community Club

Burlington Women's Club

Alamance County Dental Clinic

Salvation Army Boys & Girls Club

Sylvan Elementary PTA

CrossRoads

The Press

The Verdict

Bright Penny Brewing

Roasted Coffee Depot

Library Staff

ADMINISTRATION	٠.
Director	(
Office Manager	1
Associate Director of Operations	[
Associate Director of Technical Services	. 1
Associate Director of Community Relations	`
Couriers	1

Süsana Goldman Terri Lämm Martha Sink, Vacant Mark Drennen Mac Pettiford

TECHNICAL SERVICES

Technical Processing Assistant Wardelia Enoch Martha Way Library Acquisitions Assistant Deana Cunningham Cataloging Librarian Mary Desrosiers

PASSPORT SERVICES

Passports Manager **OUTREACH SERVICES** Edwina DeRosa

Outreach Coordinator

Mary Beth Adams Mobile Cafe Driver Susie Flores Vacant Bookmobile Driver

MAY MEMORIAL LIBRARY **Full Time Staff**

Branch Manager Local History & Genealogy Librarian Lisa Kobrin Adult Programming Coordinator Youth Services Coordinator Library Assistant II Library Associate Library Assistant II Children's Services Manager Library Assistant II

Vacant Amanda Gramley Elizabeth Weislak Katie DeVriese Kathy Garrison Charrity Johnson Candice Sanders Emery Lai Tammy Stewart

Part Time Staff Library Assistant Donavon Anderson Haley Peterson Circulation Assistant Tonya Black Kaity Moore Varlese Hall-Grady Jaime Graves . Nakisha Moore Shelvers Pat Hill, Amber Shoffner, Penny Latta, Denise Tate

GRAHAM PUBLIC LIBRARY Full Time Staff

Library Assistant I

Branch Manager Library Associate Children's Services Manager Library Assistant II Library Assistant I

Wendy Kimbro Risha Bigelow Barbara Seibold Amanda Shoop April Lankford

Part Time Staff Library Assistant Circulation Assistant Shelvers

Kayleigh Dyer Ray King Jennifer Brehm Sandra Smith

MEBANE PUBLIC LIBRARY **Full Time Staff**

Branch Manager Library Associate Library Assistant II Children's Services Manager Library Assistant I

Katherine Arends James Downes Karin Clark Tampa Enoch-Reese Amy Segposyan

Part Time Staff Library Assistant

Tracy Wright Samantha Hunter Circulation Assistant Tyler Wilson Jackie Brown Margaret Baba Vacant Vacant

Madison Keeney

NORTH PARK LIBRARY **Full Time Staff**

Branch Manager Alexis Vivian

Part Time Staff

Shelver

Circulation Assistant Kelsey Blackburn

VOLUNTEERS

We couldn't function without our many amazing volunteers. Here are a just some of the few tasks they accomplish...

Outreach Deliveries Technology Tutors Local History

Greeter Collection Maintenance Technical Services

Program Preparation Special Projects FOL Book Sale Preparation

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Library Committee Members

Susana Goldman - Director

- Courtney Doi Chair
- Robin Moser
- Christine Quigley
- **Emily Connor**
- Dodie Boone

- Logan Savits
- Hiroko Solari
- Arnetta Girardeau
- Steve Carter, County Commissioner





FRIENDS OF THE ALAMANCE COUNTY PUBLIC LIBRARIES support the programs and activities of the Alamance County Public Libraries. Our mission is to increase interest in and to raise the level of library services in our community, to better relationships between library staff and community, to give and allow the exchange of information, and to encourage education and literacy.

- Jeff Tudor, President
- Julie Monroe, 1st Vice-President
- Barbara Roberts, 2nd Vice-President
 Pat Shoffner, Secretary
- Debbie Gunyan, Treasurer
- Susan Gant, Past President

Anne Hogan

Debbie Mann

Ed Burgess

Laura Wright

Linda Shirley

Matt Wall

Ron & Kathy Oakley

Madison Taylor

Patsy Pringle

Rosemary Lewis

Sue Buckley

Virginia Kenney

Crystal Humble

Hal Vincent

Gay Sharpe

Susana Goldman

The Friends of the Alamance County Public Libraries fund 100% of all programming materials for Alamance County Public Libraries.

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"I wort my kids to grow up in a library like I did." - Patron





"It is a place to use your imagination and let your mind wander."

- Volunteer

"I enjoy taking my granddaughter to the library. The first time I took her she started to read out loud and the

librarian just smiled." - Patron

Get Connected

Our Social Media





www.instagram.com/alamancelibraries/ 1,008 Followers



The Alamance County Public Libraries have worked to build a community-based space for Alamance County.

We strive to provide an abundance of events and activities to our community members that bring them together through both education and enrichment.

We are thankful for an amazing staff and supporters who help make all of this possible.

Thank you!

