

The Mission of the Alamance County Public Libraries



The mission of Alamance County Public Libraries is to provide learning opportunities for all members of our community to be successful in living a larger life by nurturing the heart and the mind.

Our goal is to provide...

1. Access to high quality, trusted information and knowledge across the lifespan.
2. Inviting, convenient, and user-friendly spaces and services.
3. Innovative educational programs

WiFi Hotspots are available at these locations:

May Memorial Library
342 South Spring Street
Burlington, NC 27215
Telephone: 336-229-3588

Graham Public Library
211 South Main Street
Graham, NC 27253
Telephone: 336-570-6730

Mebane Public Library
101 South First Street
Mebane, NC 27302
Telephone: 919-563-6431

North Park Library
849 Sharpe Road
Burlington, NC 27217
Telephone: 336-226-7185

For more information, see our website:

www.alamancelibraries.org



WiFi Hotspot
Lending Program

Creating Connections

WiFi Hotspot Lending Policy

1. You must be 17 years of age or older to borrow a hotspot.
2. You must have an Alamance County Public Library Card in good standing (less than \$10 in overdue fines and no fees for lost materials). You may only check out a hotspot using your own library card.
3. Only one person at a time in your household may borrow a hotspot.
4. Regular hotspots are checked out for a period of 28 days. Lucky Day Hotspots check out for a period of 10 days, and must remain available for check out for 24 hours before being checked out to the same household.
5. Hotspots are not eligible for renewal at this time.
6. Please return a hotspot to a staff member; do not return a hotspot in a bookdrop.
7. If you return a hotspot past the due date, you will be charged an overdue fine of \$2.50 per day up to a maximum of \$25; fines/fees in excess of \$10 are turned over to a collection agency. Overdue hotspots will be deactivated.
8. If you lose or damage a hotspot or components of the device, you will be charged the following lost/damaged fees: Mobile hotspot - \$30 Cord/charger - \$5 Case - \$15
9. Do not attempt to alter any settings on the device.

Be aware that internet speeds may be throttled by the service provider after you have reached a certain data usage. High data usage activities (streaming movies and television) is discouraged for this reason.


All aspects of the Alamance County Public Library Internet Access Policy apply when using a library hotspot.

- ACPL has no control over the internet, and cannot be held responsible for its content.
- Intentionally displaying or receiving inappropriate materials in either text or graphic format that may be reasonably construed as obscene, child pornography, or harmful to minors is prohibited. (NCGS 14-190.13). An internet filter is applied to library hotspots to protect against such depictions. Users should be aware that no filter is one hundred percent effective.
- It is the responsibility of parents/guardians/caregivers to determine what is appropriate for their minor children; parents/guardians/caregivers are responsible for any information accessed or observed by their minor children while using library hotspots.
- The use of WiFi Hotspots for illegal activities is prohibited.
- Staff reserves the right to limit or deny access to WiFi hotspots for noncompliance with any aspect of the ACPL Internet Access Policy.

Visit our website to
place a hold on a
hotspot!
www.alamancelibraries.org

INSTRUCTIONS FOR USING HOTSPOTS

WiFi Hotspots connect to a cell phone tower in order to provide internet services. The library cannot guarantee that cell service is provided in a specific location. ACPL Hotspots connect to the Verizon network.

Your device should automatically detect the WiFi Hotspot. Check your Wi-Fi setting on your device by looking for this symbol: 

Choose ACPL Hotspot, and enter ACPL1234 for the password.

Should you have trouble connecting, be sure that the hotspot is turned on and the battery charged. Try rebooting the hotspot and your device (turn off and back on again).

Internet access via library hotspots and the quality of access are subject to the availability of cell phone coverage, over which the library has no control.

The Library assumes no responsibility for the safety of equipment or for laptop configurations, security, or data files resulting from connection to the library's wireless network or hotspot.

Limited technical support for hotspots is available only during hours the library is open. Call your local branch or 336-229-3588 for assistance.